



Erik Hopkins <erik.hopkins@empowerdigital.com>

RE: Urgent help-

1 message

Amy AAlto <Amy.AAlto@convergetp.com>

Fri, May 12, 2023 at 11:36 AM

To: "erik@empowerdigital.com" <erik@empowerdigital.com>

Cc: Eric Halleen <eric@empowerdigital.com>, Tracy Harris <Tracy.Harris@convergetp.com>, Mark Krackowizer <Mark.Krackowizer@convergetp.com>

Thanks Erik- They are in Cathlamet, WA...It's Wahkiakum SD. They are about an hour and a half from Portland.

[500 S 3rd St, Cathlamet, WA 98612](#)

Thank you,

Amy Aalto

TIG, A Converge Company

503-841-7987

From: Erik Hopkins <erik.hopkins@empowerdigital.com>

Sent: Friday, May 12, 2023 11:34 AM

To: Amy AAlto <Amy.AAlto@convergetp.com>

Cc: Eric Halleen <eric@empowerdigital.com>; erik@empowerdigital.com; Tracy Harris <Tracy.Harris@convergetp.com>; Mark Krackowizer <Mark.Krackowizer@convergetp.com>

Subject: Re: Urgent help-

[EXTERNAL SENDER]

Hi Amy:

I'm tied up for a few hours. Where is the school district located? Let me know and I can get a jump on this before we talk.

Thanks!

Erik

On Fri, May 12, 2023 at 11:31 AM Amy Aalto <Amy.Aalto@convergetp.com> wrote:

Hi Eric/Erik- We have a rather urgent situation on our hands with a School District in WA and are wondering if you can help us out. We need someone to go out and test the fiber and other connections at the school to make sure there isn't a physical cabling problem. The school is having chronic network down issues and critical student testing is next week. This testing impacts all grades, especially seniors. If the network goes down during their tests they fail. They also had a security issue yesterday and the network prevented them from responding appropriately. Is there any way you can help us out over the next few days? We know this is last minute.

Can you talk today? If so, let me know what time.

Thank you,

Amy Aalto

Sr. Account Manager, Technology Solutions & Services Facilitator

Technology Integration Group, A Converge Company

503-841-7987

amy.aalto@convergetp.com



**I will still receive emails sent to amy.aalto@tig.com but am transitioning to using amy.aalto@convergetp.com.*

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Erik J. Hopkins

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