

Subject: security camera coverage

Date: Thursday, February 3, 2022 at 9:17:35 AM Pacific Standard Time

From: Paul Langner

To: Byron Leach, empower digital (eric@empowerdigital.com), Kim Olson, Misty King, Wayne Oja, Aaron Breckenridge, Tyson Leatherwood, Mark Parcel, Judith Whitacre, Shandy Moreland

CC: Shawn Rietman

All –

We are still struggling to get cameras available to all and remote playback available to some.

Software updates on both sides seem to be the issue

What I propose is to have a representative from Empower Digital on-site and either a Resource-one rep on-site or available remotely to joint coordinate making this system work.

For Eric and Byron, what do your respective schedules look like for next week?

V/r

Paul

From: Byron Leach <bleach@roinc.com>
Sent: Thursday, February 3, 2022 7:12
To: Paul Langner <plangner@teevinbros.com>
Subject: RE: security camera coverage

Paul,

Since there doesn't appear to be much progress being made on this one, I am going to try to help out....

Do you know of anyone who already has the software installed and the camera's added? If so, we can possibly export the configuration form them and use it for the others. I am wondering if Kim or Judy (most likely) in particular, have things already configured.

Thank you,

Byron Leach | Network Administrator
Resource One, Inc. | bleach@roinc.com | 503-640-5100
7:00-4:00 Pacific

From: Paul Langner <plangner@teevinbros.com>
Sent: Thursday, January 27, 2022 1:05 PM
To: HelpDesk <helpdesk@roinc.com>; Kim Olson <kim@teevinbros.com>; Mark Parcel

<mparcel@teevinbros.com>; Tyson Leatherwood <tleatherwood@teevinbros.com>; Misty King <mking@teevinbros.com>; Judith Whitacre <jwhitacre@teevinbros.com>; Wayne Oja <WOja@teevinbros.com>; Paul Langner <plangner@teevinbros.com>; Aaron Breckenridge <aaron@teevinbros.com>; Byron Leach <bleach@roinc.com>; Shawn Teevin <shawn@teevinbros.com>; Shandy Moreland <smoreland@teevinbros.com>

Cc: Shawn Rietman <cfo@teevinbros.com>

Subject:

Dear Resource One –

Teevin Bros utilizes Empower Digital to provide security camera coverage, recording and play-back services.

As we recently upgraded and standardized our PC and operating systems, we lost the ability to playback video recording(s).

Now that we are all ‘standardized,’ the ability to play-back video needs restoration

The attached pdf is step-by-step instructions for updating the remote playback system

The first part of the instructions require work by the local PC administrator

Would you please login in remotely and make these changes?

The affected PC’s, in preferred order of update, are:

Kim Olson

Judith Whitacre

Tyson Leatherwood

Shawn Teevin

Paul Langner

Mark Parcel

Aaron Breckenridge

Wayne Oja

Misty King

Shandy Moreland

Please let us know when you can begin this update and when the update is complete

Thank you

Paul Langner

